January 16, 2024

Dear MUST Affiliates:

Happy New Year!

Please be aware that the **MUST Safety Program System will be unavailable starting at 6pm EST on Friday, January 26, 2024, until the morning of Monday, January 29, 2024,** as our IT team at Copper Range will be performing scheduled maintenance.

During this time, you will be unable to log in to the www.mustbsafe.com portal for the taking of Safety Modules, Drug Test Authorization forms, looking up, adding, or updating profiles/report cards or finding collection sites. However, collection site look up and viewing report cards will be available on the MUST App.

We encourage everyone, before maintenance takes place, to make sure you have any data you expect to need during the weekend January 26th-28th saved on your computer. **During the maintenance window, if you require emergency access to data in the MUST System, please follow the instructions provided at mustbsafe.com.** When maintenance is complete, the Login Page will appear once again on mustbsafe.com.

This maintenance is essential for the ongoing security and optimization of the MUST Safety Program System. We apologize for any inconvenience.

For more information, or if you have any questions, please contact Wendy Richardson, MUST Safety Program Manager at wrichardson@mustonline.org.

Thank you and be safe,

MUST Safety Team